



# YOUR TRUST


April 2012

## Welcome to the Web!

### A special bulletin for active and retired Members of the ILWU Employer Association Health and Benefit Plan and the Waterfront Industry Pension Plan (WIPP)

Designed with Members in mind, this new site will serve as your key source for information on your pension and benefits.

If you're a regular web user, you'll find the site extremely easy to use. If you're new to the web, there is no better time to join the online world. This bulletin will tell you how to *log in* – and to navigate through the site quickly and easily with just a few clicks of your mouse.

We urge you to visit the site early and often – and give us your thoughts using the "Contact" feature  you'll find on most pages. The site will be updated regularly and expanded in the future based on your needs and feedback. It's your site. Why not make the most of it?

It's innovative. It's online. And it's yours. We are pleased to introduce your new Members-only website at <https://www.longshoreplans.ca/>

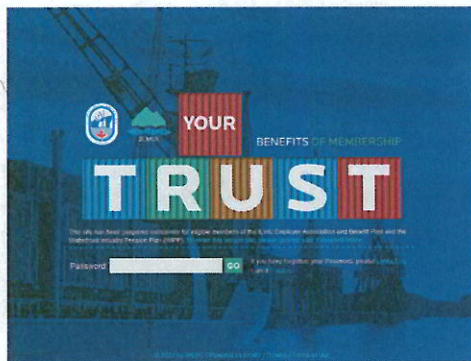
To access your Members-only website, you will need to enter the following personal information each time you visit the site:



PASSWORD:

### You're in! Navigating through your Members-only website is easy

In the world of pensions and benefits, information is power. The better you understand the plans, the easier it is to take full advantage of what they have to offer. Here's how to log in to the Members-only section of your benefits website – and what you'll find when you get there.



#### STEP 1. Go to the *Your Trust* website

- Go to the *Your Trust* website at: <https://www.longshoreplans.ca/>
- From here, you can:
  - Log in to the exclusive *Members-only* section of the site (see next page/STEP 2) if you are an active or retired Member of the ILWU Employer Association Health and Benefit Plan or the Waterfront Industry Pension Plan (WIPP).
  - For Trustees of the plans, a separate log in is required, along with a secure password. If you are a Trustee, you will receive this personalized information separately.



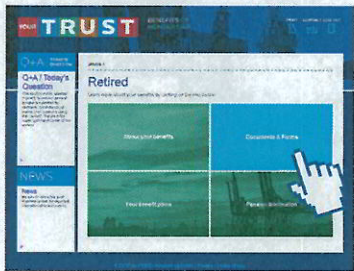
## STEP 2. Log in as a Member

- Enter your personalized password (longshore#1) in the *Password* field on the *Your Trust* homepage.
- Press Enter or click the “Go” Button.
- NOTE: To log in as a Trustee, simply click on the “I am a Trustee” link beside the *Password* field on the *Your Trust* homepage. When the security box appears, enter your personalized *Username* and *Password*, and then press Enter or click the “Go” button.



## STEP 3. Pick your status (active or retired)

- Once you enter the site, you will then be prompted to select whether you are an “Active” or “Retired” plan Member.
- You can make your selection by clicking the appropriate box (i.e., “Active” or “Retired”).
- This will take you to the appropriate Members-only section of the site.



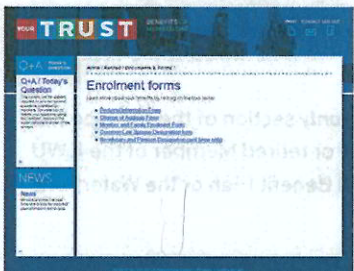
## STEP 4. Consider your options

- At this point, a series of tiles will appear – each one containing valuable information.
- Point your cursor at the tile you want to open and click your mouse.
- The electronic news flash and the Q&A on the left side of the page will be updated from time-to-time to keep you informed of important events or news about your benefits.



## STEP 5. Access the information you want

- Once you click one of the tiles, you will see a list of important information available to you – like your plan booklet and enrolment forms.
- Simply click on a link (enrolment forms, in this case) and the information you want will appear.
- You can jump directly to one of the other tiles by using the navigation bar at the top.
- You can also send us an e-mail by clicking on the “Contact” feature at the top of the page.



That's all there is to it. The more you click, the more you'll learn. Visit the all-new, Members-only site regularly to stay up-to-date with your plan information.

**FOR MORE INFORMATION** If you have any questions or comments about your all-new, Members-only website, or experience any difficulty logging in, please email Employee Services at [info@longshoreplans.ca](mailto:info@longshoreplans.ca) or call (604) 689-7184.